

Terms and Conditions of Readers and Writers

Payments

Payment in full is required upon delivery of all orders. Readers and Writers accepts cash, money orders, personal cheques + ID, Interac email money transfers and PayPal payments. Orders will be invoiced via email and issued a receipt upon payment. Make all cheques and money orders payable to: Michelle Williams.

Deposits

A fifty-percent deposit is required on large-scale jobs and orders of material beyond our stock list. After a job request has been negotiated and a price approved, customers will be required to pay fifty-percent of the full amount before any material is ordered or cut. Deposits will be required at the discretion of Readers and Writers.

Turnaround

Readers and Writers will promptly answer all correspondence, process orders and produce materials to meet customers deadlines; the sooner a customer makes contact, the sooner their order will be received. Generally orders can be produced in one to three business days. Rush orders will be accepted at the discretion of Readers and Writers. Please add at least one business day for orders of material beyond our stock list.

Production Notes

Send us the best art work you can. Please review all files in Wireframe mode before submitting. For best results: finished lettering must be a minimum of 5/16" Tall, with stroke lines at least 1/16" thick; no lines thinner than 1/8" thick should be used. Colours displayed on screen are approximations; actual vinyl colours may vary and are better viewed in person!

Satisfaction

As company policy, Readers and Writers will provide high quality service and production to all customers, however, buyer beware:
NO CREDIT NO RETURNS NO REFUNDS NO EXCEPTIONS